

Appendix 2: Summary of public consultation feedback and what is already proposed / what else could be considered

Question theme	Type of question	Respondents' feedback	What we / Beryl are already proposing	What further actions could be considered
Vehicle Safety features	Rate the proposal between 1 & 5	Three Highest scoring: 4.3/5 - sensors to detect illegal passengers. 4.3/5 - sensors to detect pavement riding. 4.2/5 - sound alerts for blind & partially sighted pedestrians.	Illegal passengers and pavement riding – three strikes on reports, then rider account deleted. Riders can use bells on handlebars without changing grip. Exploring potential local partnerships to develop sound devices with input from blind & partially sighted stakeholder groups.	Publicise reporting line to the public. Remind people witnessing antisocial riding to record and report time, location, vehicle reg. Test accuracy and assess the cost of adding sensor technology.
Safety: Vehicle features & measures.	Free text comments suggest other features	62 comments suggesting helmets for hire/ compulsory helmets 22 comments on Hi Viz, gloves, kneepads etc. 6 comments on sensors for riders to detect pedestrians, vehicles objects. Horns, hub parking, lights also suggested.	Helmet campaign and incentives focused on 17–24-year-olds. Sensor tech – see above. Bells, hub parking & lights already part of proposed scheme.	Offer Hi Viz at events around hire sites – focus on Oct clock change. Contact York CC re outcomes of helmet hire scheme and why it was abandoned.
Safety measures	Free text comments	114 comments on rider behaviour 73 comments on aspects of enforcement.	Sanctions – see above. Controllers on every vehicle use GPS to set	Offer police trial focused action days. Consider removing

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		23 predicting bypassing of measures and misuse. 18 predicting highway code infringements and anti-social behaviour and phone/ ear bud distraction.	speeds and enforce the hire zone. BHCC campaigns support regular Sussex Police enforcement activity against illegal scooters, derestricted e-bikes and unregistered e-mopeds. Comments passed to Sussex Police. Provisional licence requirement to sign up for use of scooters. Randomised ongoing checks on existing member's proof of ID. Friday and Saturday night hire ban midnight to 5am.	phone holder feature.
Safety measures	Free text comments	32 comments on speeds Daytime speed should be slower. Speed limits for initial periods.	12.5mph daytime speed in line with other UK trials. Weekday curfew and go-slow speed is 6.5mph. This goes beyond the features of most trials.	
Safety measures	Free text comments	32 comments raising questions on insurance.	Third party insurance in existing scheme will be extended to scooter trial.	Council webpage to signpost (but not link to)

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			Beryl app will signpost personal injury policy providers.	Cycling UK advice.
No go zones 24 hr	Comments on proposed list of zones	115 comments - Good idea/ support. 89 comments - enforcement concerns. 29 comments - Don't support, too many, unfair on people with disabilities.	Seven zones proposed plus all skate parks, bike pump tracks. Equalities impact assessment to consider negative impacts.	Geofencing technology will be tested before the trial goes live to ensure it can enforce in the specific locations.
24 hour No go & go slow suggestions	Free text box	25 suggestions for St James' Street. 24 suggestions for Churchill Sq. (inside & out) 24 suggestions for North St. Non-specific location suggestions – Parks & Squares, Shared spaces, Pavements. Areas but not streets - The Lanes, North Laine. Other – Hove Prom, Lower Prom, Madeira Drive, Boardwalk Undercliff. Remove no go zones – Undercliff, Lewes Rd, Promenade, Boardwalk.	Support Sussex police NPT enforcement days on St James' Street one way. Shared space on seafront 6.mph go slows. Parks Byelaws ban cycling where signed and this will also apply to e-scooters. Hove Prom, Lower Prom, Madeira Drive Boardwalk, Undercliff (already on no go list).	Consult owners of Churchill Square & test technology there prior to trial. Check with Sussex Police for feedback after first summer on St James' St and North St. Consider GPS viability of other go slows. Test no go zone in sections of The Lanes (subject to roads adjacent remaining permitted). Review lists of no go & go slow after one year.

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Timed No go zones	Comment on proposed list of zones	95 comments in support 43 comments raised concerns about enforcement 29 comments - don't support	Testing of tech underway. Nothing will be installed that endangers riders passing on adjacent roads.	Review lists of timed no gos after first summer.
Timed Go slow zones	Suggest others not included	3 suggestions for The Level; 3 suggestions for St Georges Rd; 3 suggestions for Trafalgar St.	The Level is a no go in the centre; cycle lanes around outside are permitted. There are no hire sites at The Level proposed	See above.
Timed No go- and go-slow suggestions	Suggest other sites	6 suggestions for Sydney St, 4 suggestions for New Rd, 2 suggestions for Kensington Gdns.	New Rd will be a temporary no go zone during specific events.	Kensington Gdns will be tested.
Comments on No go zones	Free text comments	69 comments in support; 31 comments raised concerns about enforcement; 14 comments suggesting they should be full time. Additional suggestions: Sydney St, New Rd, Kensington Gdns.	See previous comments on testing for GPS enforcement.	No go zones will be reviewed after first summer.
Comments on Go slow zones	Free text comments	119 comments in support; 47 comments raised concerns about enforcement; 31 comments suggested should be slower speed. Additional suggestions:	See previous comments on testing for GPS enforcement. Undercliff is a no go for operational reasons.	Go slow zones will be reviewed after first summer.

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		Undercliff New Rd, Kensington Gdns.		
Hire locations from list of 34 proposals	Free text comments	Top 3 supported: 12 - Brighton station; 9 - I360; 8 - Palace Pier. Concerns raised – obstruction, congestion, anti-social behaviour.	All hire locations are racks or corrals. Fines will be issued if hires are ended away from these locations.	Monitor congested periods in peak summer for incidents.
Hire locations suggested	Free text comments	12 suggestions for Falmer Unis; 11 suggestions for Seven Dials; 10 suggestions for Fiveways Non-specific – shopping areas, parks seafront.	Site a short walk north of Seven dials suggested. Sites at Hove & Preston Park & on seafront proposed.	Universities will be asked to review their decisions to ban hire e-scooters after first academic year of trial operation. Potential Suburban and central sites will be reviewed after first summer.
Any other comments No1.	Free text comments	370 comments raised concerns on theme of danger to vulnerable pedestrians.	Safety features – bells; sound feature to warn; Lights; indicators. Safety measures – curfews; go slow/ no go zones.	Review police reports of casualties in collisions where pedestrians are involved after one year of trial operation.
Any other comments No 2	Free text comments	150 comments raised concerns on theme of antisocial behaviour and crime	Safety features – number plates to identify riders breaking rules & laws; GPS tracking on accounts. Safety measures – three strikes	

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			rule on reports. No go/go slow; curfews.	
Any other comments No 3.	Free text comments	136 concerns on theme of enforcement.	GPS and controllers as above. Support for police actions on illegal vehicles.	